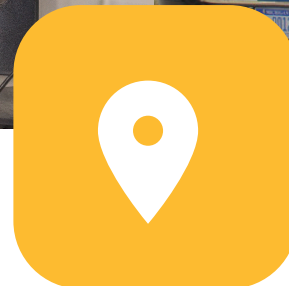




DEMATIC UNIVERSITY





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What is Dematic University?

Dematic University is the customer service group dedicated to providing documentation and training for Dematic projects and customers. Our technical communication specialists provide accurate, usable documentation and training that is designed for you. Our training and e-learning development teams utilize the latest technology and evidence-based instruction to provide learning opportunities focused on improving performance and reducing downtime.

Mission

Dematic University's mission is to provide best-in-class supply chain documentation and learning solutions.

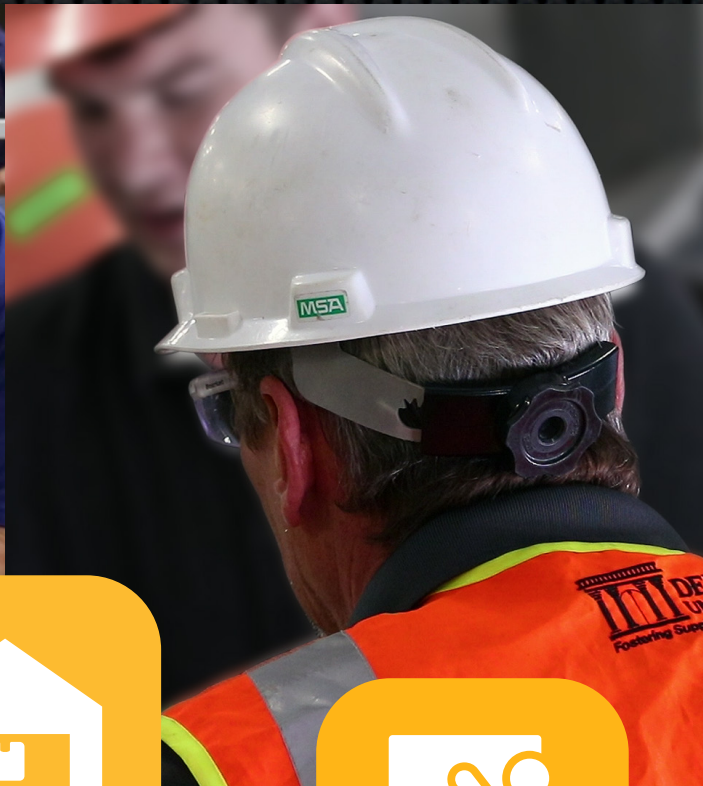


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Training





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Dematic University Training is designed to give you the knowledge necessary to maintain and operate your Dematic solution.

Our technical classes focus on specific maintenance procedures and practices, as well as explanations, definitions, and “How To” instructions. Topics include operation, mechanical maintenance, and system controls.

Most classes are designed to help maintenance staff acquire the specialized knowledge and skills necessary to ensure high system uptime, operational effectiveness, and cost efficiency.

WHY INSTRUCTOR LED TRAINING?

- Access highly-skilled trainers with 100+ years of experience
- Benefit from combined classroom and hands-on learning
- Bring employees up to speed on your new automated technology
- Gain valuable practice without the pressure of downtime
- Guide users through available project documentation
- Develop a proactive preventive maintenance mindset
- Help meet continuing education and training goals

BENEFITS

- Increase skills, expertise, and competency of staff
- Introduce new diagnostics and repair techniques
- Refresh and upgrade maintenance knowledge and expertise
- Reduce cost to maintain by minimizing time to repair
- Minimize unplanned downtime through proactive measures
- Maximize system uptime by improving operational effectiveness

Onsite Instructor Led Training

Dematic University Technical Training Courses are instructor led in-person classes offered in a private setting at your facility. That way, training can be configured and tailored to the specific requirements of your operation. The instruction occurs in the classroom, with hands-on activities at the equipment. Portable conveyor and sorter modules can be brought to site for hands-on instruction by deploying the Mobile Training Unit (optional).

TOPICS

- Safety
- Equipment description overviews
- Diagnostics & troubleshooting procedures
- Maintenance & repair procedures
- Preventive maintenance practices

TECHNOLOGIES

- **Conveyors:** accumulation, merge, diverters, transfers
- **Sorters:** sliding shoe, pouch, crossbelt, induction, gapping
- **Storage:** Multishuttle, miniload, goods-to-person workstation
- **Controls:** networks, PLC, motor control, electrical
- **Software:** sorter management & HMI, visualization

SAMPLE COURSES

- General Mechanical Maintenance, General System Controls
- Sorter Maintenance courses: SL2, SC3, RS200, Pouch, GOH
- FlexSort and Sorter Troubleshooting
- DMS Maintenance, ASRS Maintenance and Controls
- Field Level Advanced Controls





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Mobile Training Unit





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Dematic University's Mobile Training Units (MTUs) are technical training centers on wheels.

We understand that your operation must perform every day without interruptions. We also know that the best training includes hands on experience. That's why our MTUs are designed to offer hands-on training at your site with no impact on live production.

Dematic University instructors arrive with the Mobile Training Unit to conduct and lead the training sessions. Programs are designed from the maintenance technician's point of view and can be supplemented by Dematic University eLearning offerings. Training programs can be customized to your needs.

BENEFITS

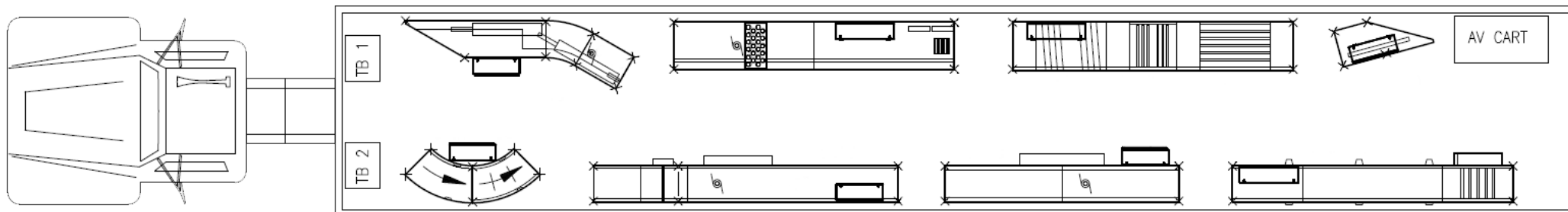
- Hands-on training is the centerpiece of each session
- Equipment is mounted on wheels for easy transport
- Training can take place in an environment of your choice
- No need to wait for planned downtime for equipment access
- Demonstrations can also be staged at third-party locations, such as a corporate office, hotel, or conference center.

MTU 1

Dematic University's MTU 1 consists of conveyor modules that are designed with power cabling for fast hook up to standard power outlets (110 VAC) to enable set up at any location with 110 power. The powered modules allow all aspects of mechanical and controls performance to be demonstrated, for example, drive motors, electronic sensing, and motor controls.

MODULES BROUGHT TO SITE

- Case & Package Conveyors
 - Model 9265
 - Model 9410
 - Model 2330
 - Model 8100
 - Model 8130
 - Model 8300
- Divert & Transfer Conveyors
 - Model 2465
 - Model 2466
 - Model 2467
 - Model 2496
- Nitta belt vulcanizer
- Clipper belt lacer & tools

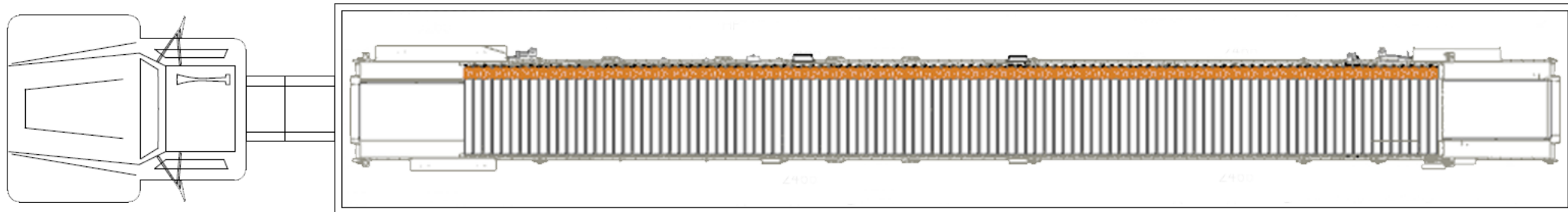


MTU 2

Dematic University's MTU 2 consists of either the Dematic FlexSort SL2 sorter or FlexSort RS200. Both sorters are modular in design and offers different drives and diverting options. MTU 2 can be equipped with either modual, based upon your needs. MTU 2 carries the necessary generator to run the sorter on 220 VAC power. The truck will also require a dock with 40 ft. clearance to pull the sorter straight out.

MODULES BROUGHT TO SITE

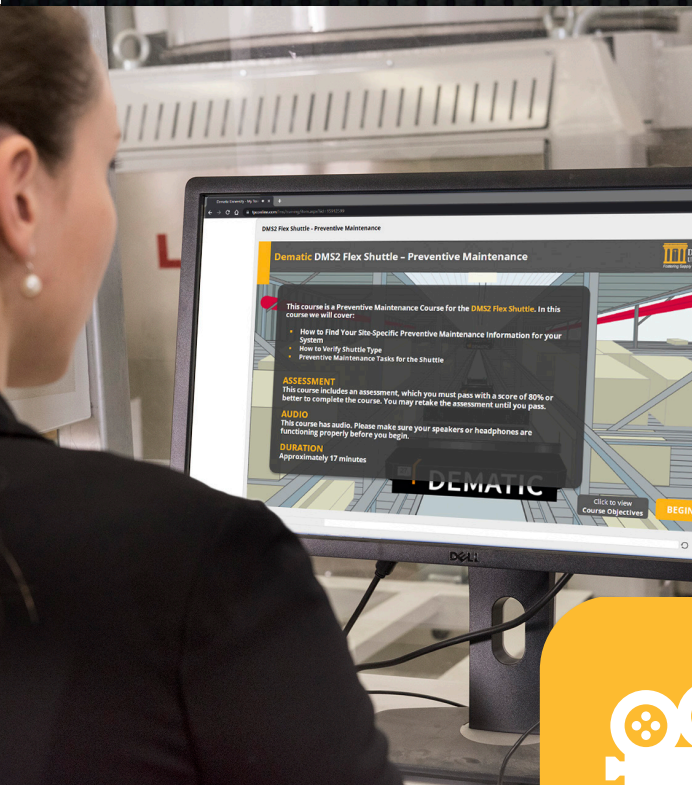
- Flex Sort RS200 or Flex Sort SL2





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eLearning



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eLearning

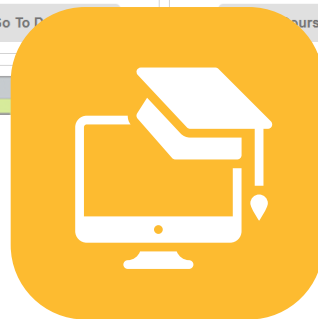
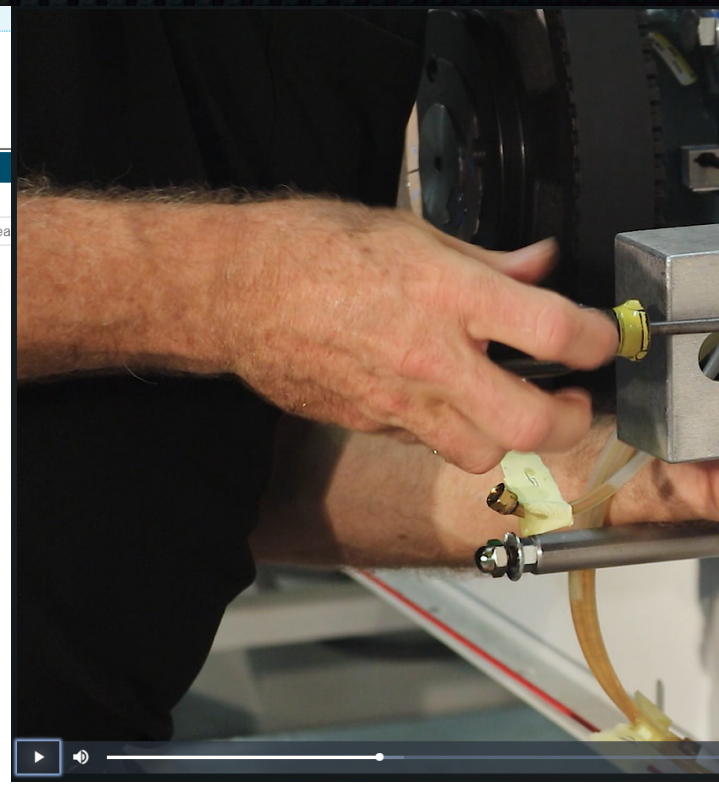
Search My Training Configuration Users Content Reports

Course Library

281 courses

- Q3**
_Dematic University Quarterly Update Document
This newsletter is meant to help provide further visibility to our new Dematic University course offerings. Each...
[More information](#)
- 100DU- Controller Area Network: Bus Troubleshooting**
Course
This course will provide you with detailed information on faults, warnings and errors associated with the CAN Bus. Upon...
Duration: 15 minutes
[More information](#)

Go To Page 1 of 1 course



At Dematic University eLearning, we understand that enhancing your employees' knowledge is critical to the long-term success of your business...

Regardless of the size of your company, we know your employees are your single biggest asset. We are pleased to provide Dematic University eLearning resources for your automated material handling solutions.

Dematic University eLearning is an online subscription-based resource. It includes access to a wide variety of training courses and How To videos. Our eLearning courses feature interactive training and learning content for technicians who prefer to learn at their own pace, time, and location.

eLearning is also beneficial to augment and reinforce our in-person instructor led training, either as preparation or review.

BENEFITS

- Customer-specific website with unique address
- Accessible via the internet 24/7/365
- Interactive course content with learning objectives & exams
- Secure log-in and tracking of student progress
- Customer admin account for reporting and tracking

eLEARNING COURSE CATALOG

The eLearning course catalog includes over 100 eLearning courses and over 150 instructional How To videos. Please see the eLearning course catalog for our full list of offerings.



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eLearning



Scan or select for further details.

eLearning Courses

Dematic University eLearning courses are self-paced online training which allows students to increase their product knowledge at their own pace. Dematic University eLearning offers a library of model-specific eLearning modules.

TOPICS

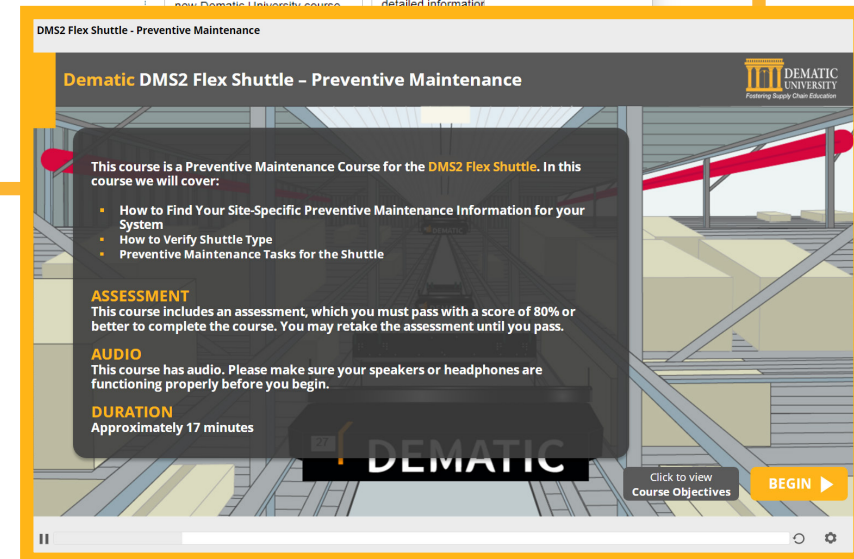
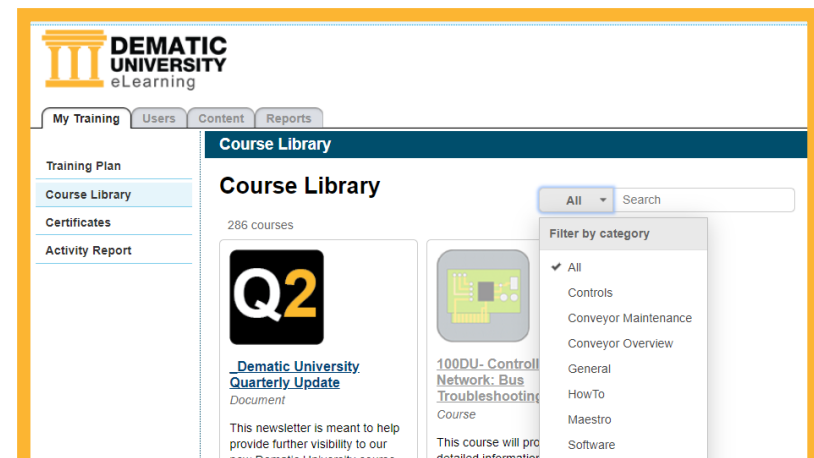
- Equipment description overviews
- Safety
- Diagnostics and troubleshooting procedures
- Service and repair procedures
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TECHNOLOGIES

- **Software:** sorter management & HMI, visualization
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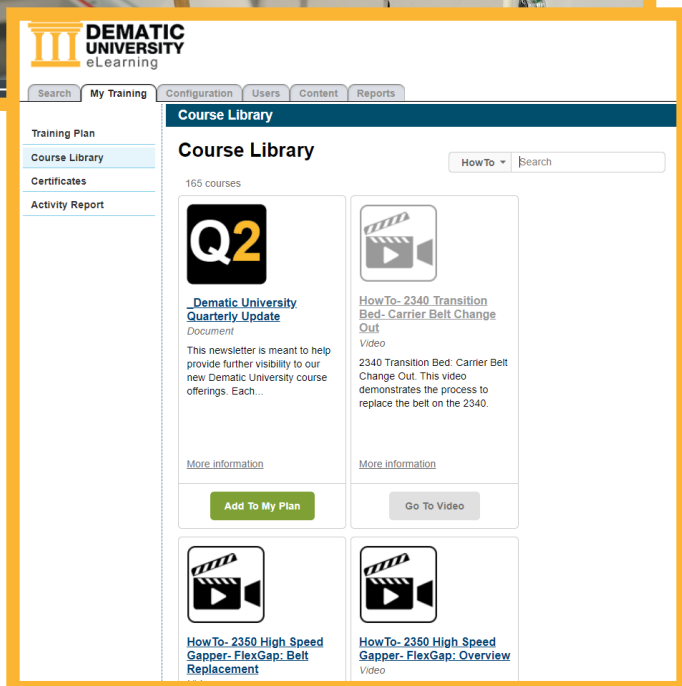
BENEFITS

- Structured learning at your pace, time, and location
- Can be assigned by site admin via customizable assignments
- Can self enroll via our searchable course library
- Easy to navigate using logical course menu structure
- Pre- and post-assessments for instant feedback
- Downloadable certificates upon passing score



How To Videos

Dematic University eLearning offers How To videos to support the completion of complex maintenance tasks. How To videos can be accessed on Dematic University eLearning or our “Scan for Support” QR Code present on manufacturing labels applied directly to the equipment.*



TOPICS

- Diagnostics and troubleshooting procedures
- Maintenance and repair procedures
- Preventive maintenance practices

TECHNOLOGIES

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- **Conveyors:** accumulation, merge, diverters, transfers
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- **Storage:** Multishuttle

BENEFITS

- Pinpoint task-focused performance support
- Targeted learning addresses today’s on-demand need
- Presents complex tasks efficiently in a familiar format
- Access media on any device with Wi-Fi
- Inclusion of task-specific safety knowledge

*On equipment manufactured 2018 or later.



DEMATIC UNIVERSITY

**Contact
Us !**

Dematic University is always ready and willing to help. Please contact us at any of the following methods for your training needs.



Customer Service - 1.800.503.9153



DematicUniversity.HelpDesk@dematic.com